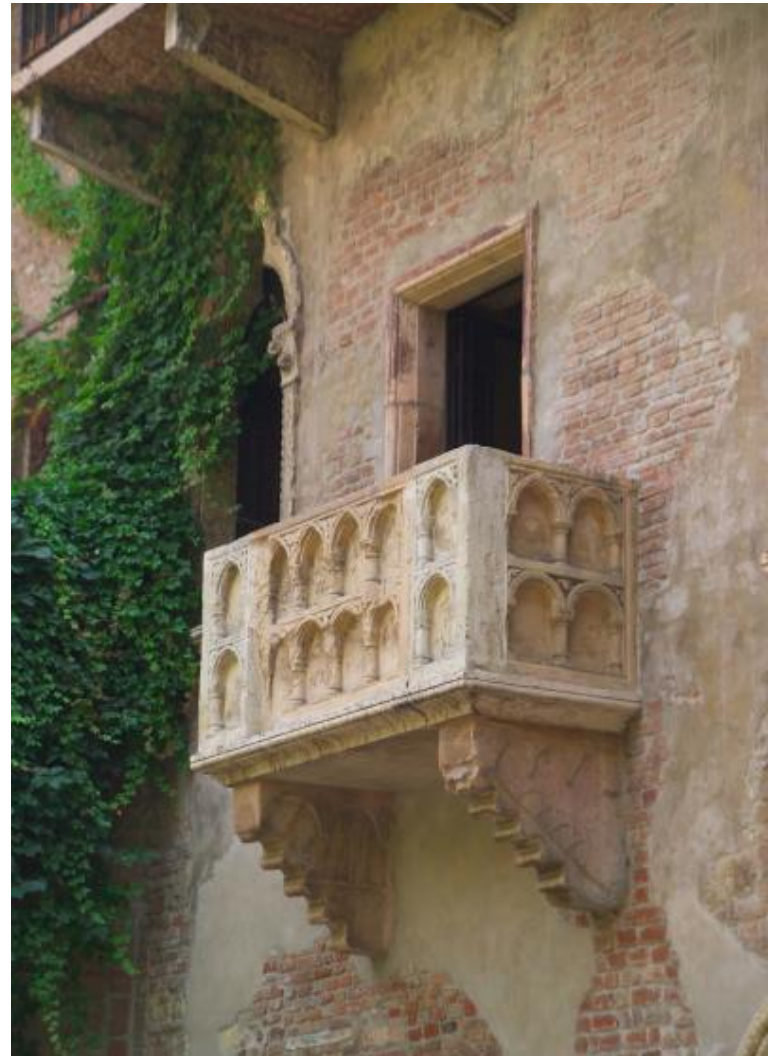


The Complementary Disciplines of Project and Change Management

May 2012

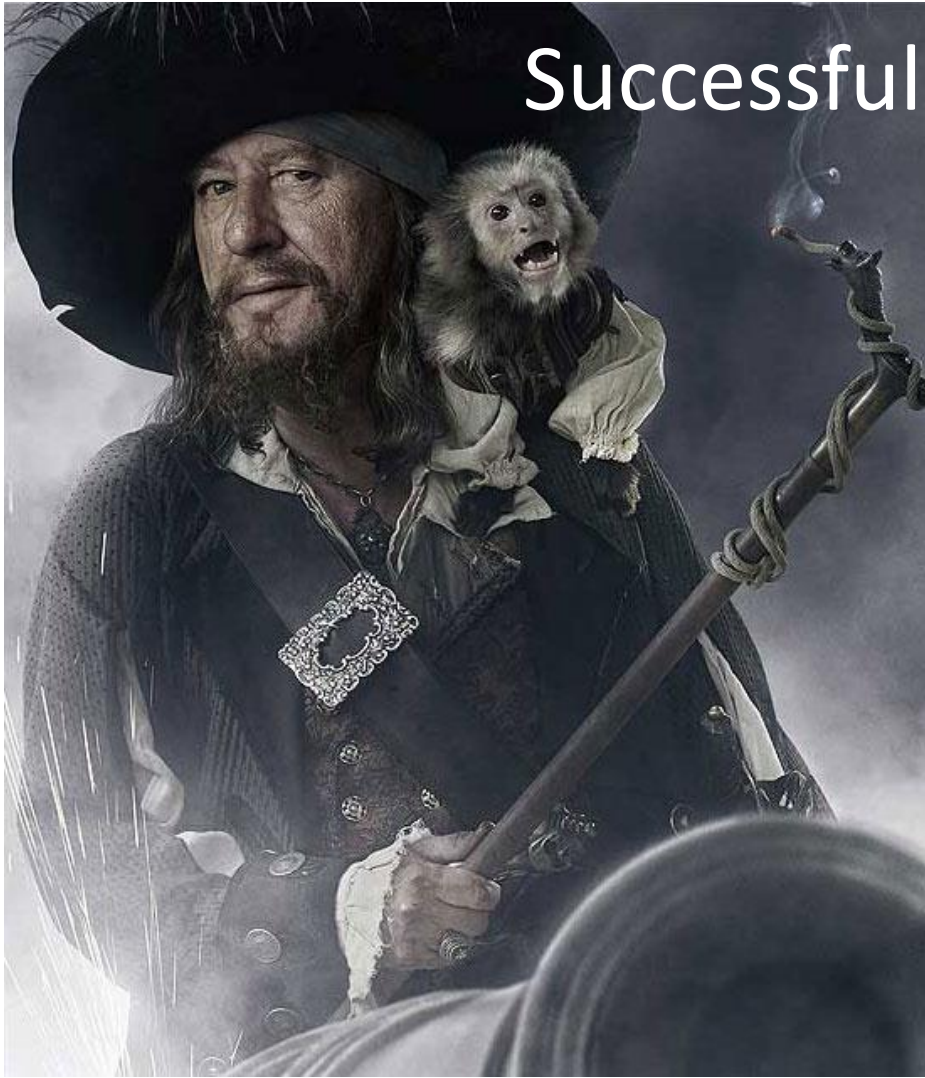
CMI PMI Joint Session



for the members, by the members

Making project management
indispensable for business results.®

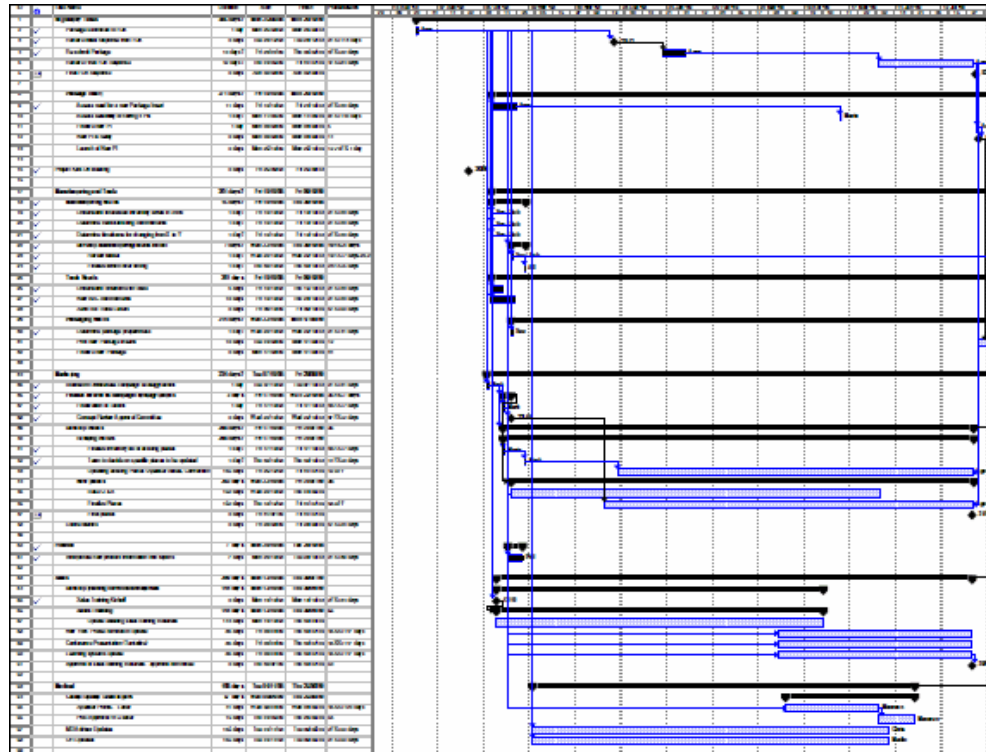
Successful Project Management is a Black Art



for the members, by the members

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Successful Project Management is a Hard Science



for the members, by the members

Making project management indispensable for business results.®

Origins of Project Management



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Origins of Project Management



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Origins
of Project Management

for the members, by the members

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indispensable for business results.®



Scope Management

Executing

Governance

Project management ... is the application of **knowledge, skills** and **techniques** to execute projects effectively and efficiently.

(PMI 2012)

Control

Issue

Financial Control

ing

Risk Management

So Project Management is not that Hard ...
...except when it becomes ...

Large or Complex

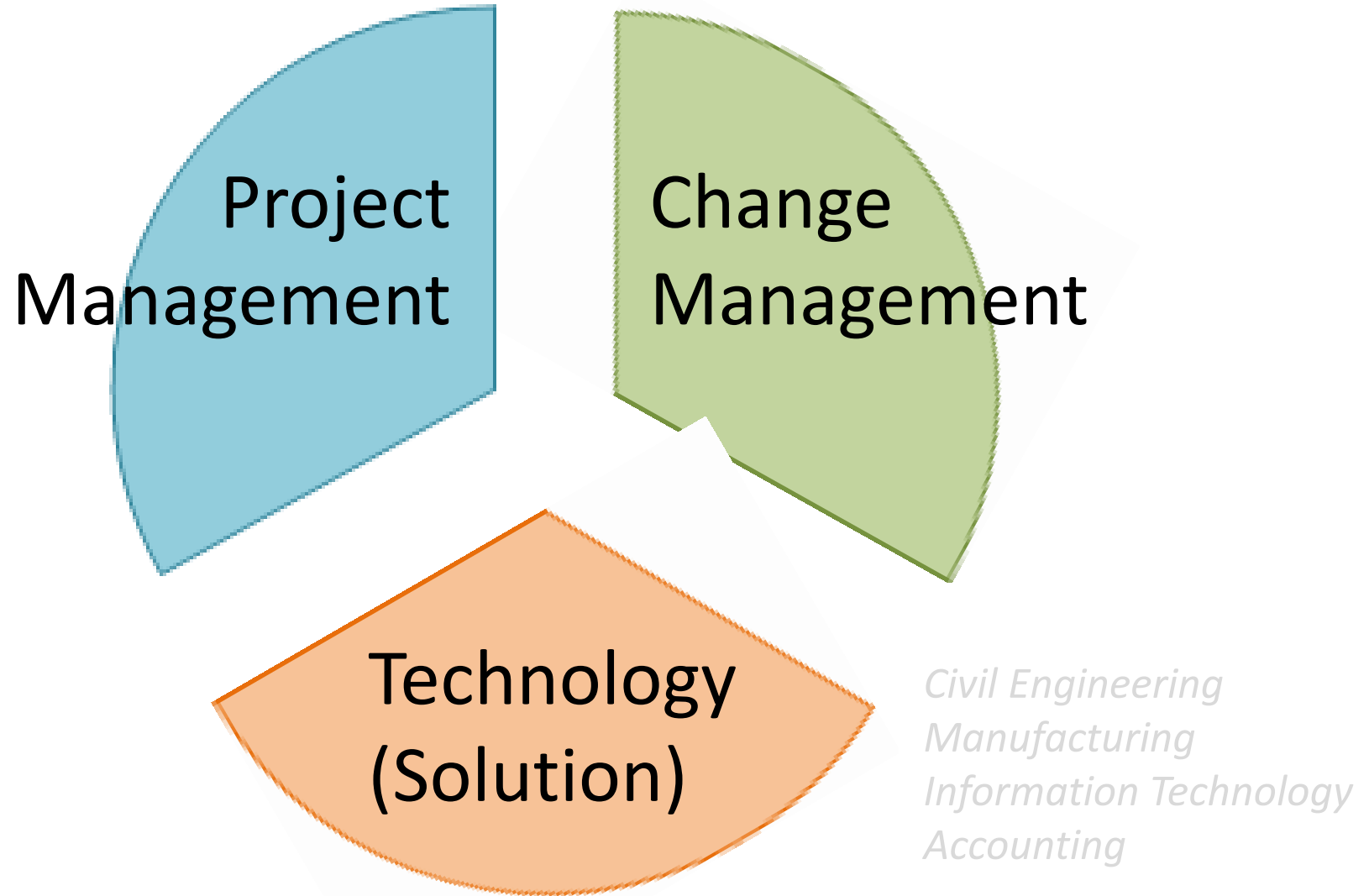
Tightly linked to the business or business
outcomes

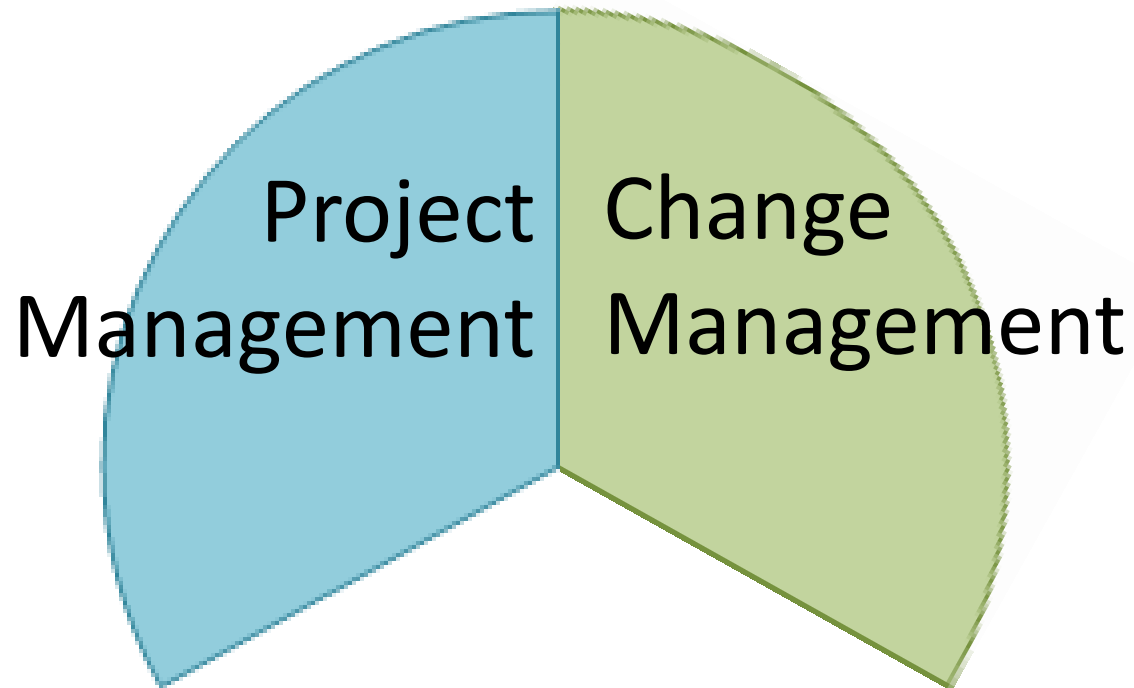
Requires a large or disparate team

Impacts on a large number of people

Crosses organisational boundaries

Is subject to the expectations of
a large number of stakeholders





Issue resolution

Stakeholder Engagement

Training

Communications

Hand-holding

Sociology

Soft skills

Psychology

Art

Journey

Grief cycles

Knowledge transfer

Issue resolution

Stakeholder Engagement

Training

Organisational Change Management is the application of the set of **tools, processes, skills** and **principles** for managing change to achieve the required outcomes of an organisation (adapted Prosci, 2010)

H

Sociology

Art

Journey

Knowledge transfer

Grief cycles

Business outcomes
Stakeholder management
On time
On budget
Limited resources
Methodology
Change Management Plan
Issue resolution
Risk management
Analysis
Planning
Development
Testing
Implementation
KPIs
Lessons learned
Ongoing
Skills transfer



A good marriage?

Project outcomes
Stakeholder management
On time
On budget
Limited resources
Methodology
Project Management Plan
Issue resolution
Risk management
Analysis
Planning
Development
Testing
Implementation
KPIs
Lessons learned
Time-bound
Skills transfer

Case Studies

Identity Management

for the members, by the members

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Case Studies

New Building

for the members, by the members

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indispensable for business results.®

Case Studies



Disaster Recovery

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Education Sector

Information
Technology

Curriculum
Development

Training &
Development



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Utility

Wholesale &
Retail

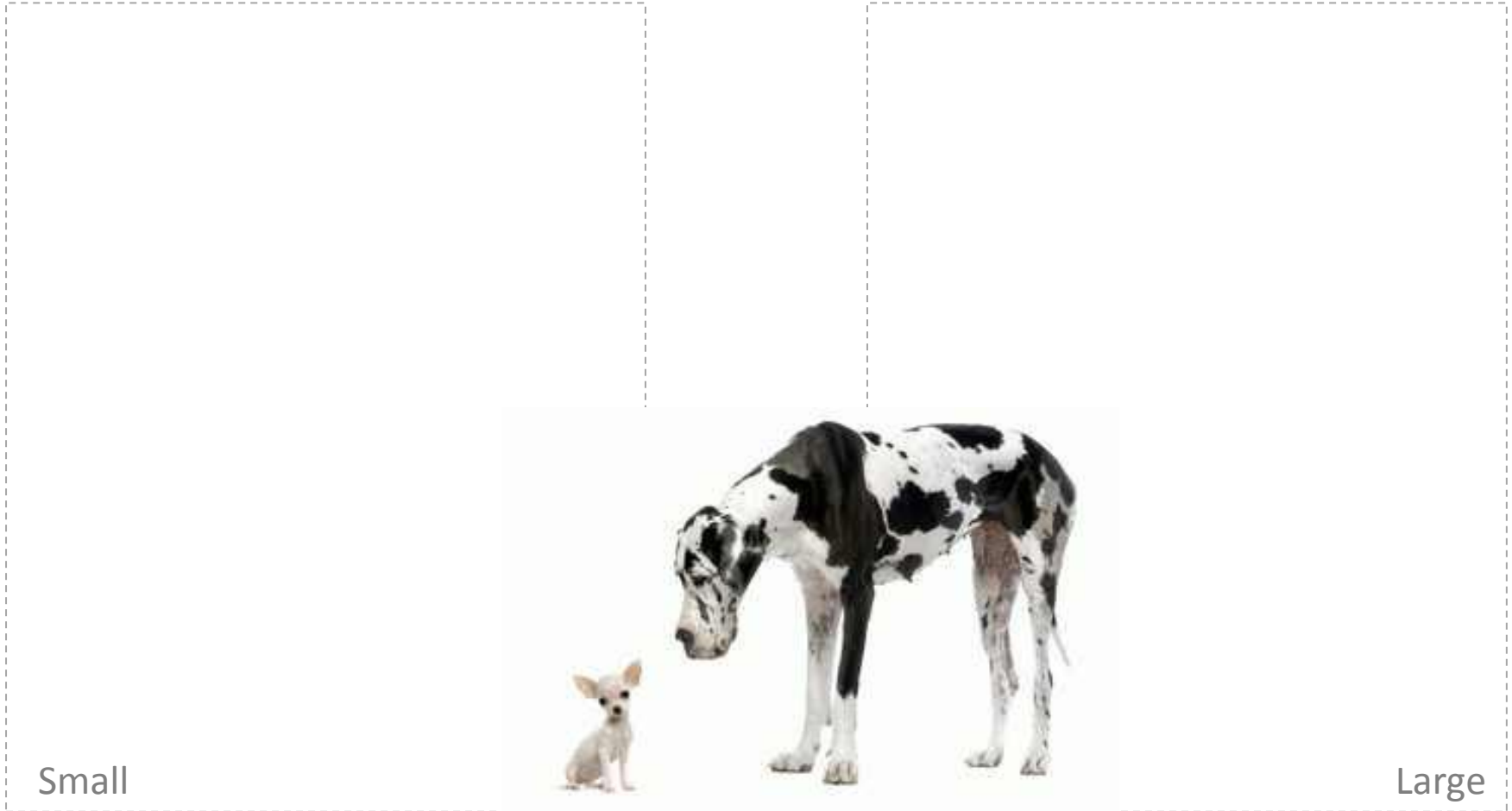
Marketing

Field Service
Delivery

Information
Systems

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Need clear roles and responsibilities for PM and CM and business outcomes

17%
**more likely
to succeed**
if you use dual
methodology



Making Change Work, IBM Global CEO Study, 2008



for the members, by the members

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The Panel

Paul Edgar
Jim McLean

Kellie Turner
Michael Inaba-Hill



Feedback Prize Draw



2 x Prize Draw

- PMBOK Guide 4th Edition
- Switch 'How to change things, when change is hard' by Chip & Dan Heath + CMI Prize Pack

On behalf of the PMI and CMI
thank you for your support
and attendance this evening