Adelaide Connected 3.0

Future of Work in SA

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Agenda

- 6:00pm Welcome & Acknowledgment of Country
- 6:05pm Welcome from PMI, IIBA and ASG
- 6:10pm Speaker1 title
- 6:27pm Speaker2 title
- 6:44pm Speaker3 title
- 7:18pm Panel Session Q&A
- 7:xxpm Thank you from Paxus
- 7:35pm Door prizes and Networking





ASG - Sponsor Welcome

David Kerner – State Manager

ASC AN NRI COMPANY



Toby Evans



Senior Manager Digital Transformation SA Water



With a proven track record in IT project management and program management, Toby is responsible for leading and delivering SA Water's ambitious digital transformation program. Part of the senior leadership group, Toby leads change management and project deployment for digital transformation across SA Water's customer operations. Having already delivered significant business benefits both for customers and efficiencies at SA Water, Toby is fast-tracking SA Water's digital capability to deliver world class services for customers.



Case Study SA Water

SA Water's vision for customer experience and the digital journey to a world-class water service

*my*SAWater



Tarnia Conti



Chief Operating Officer Lightforce



Tarnia has 20 years' experience across several industry sectors including defense, development assistance, wholesaling, manufacturing, professional services, renewable energy and retail from large publicly listed corporations to private businesses of varying sizes. Focusing on two key elements (people and processes) Tarnia works from the inside out to increase business capability, performance and innovation by building and leading teams, reviewing business processes and aligning the vision and values of the business to drive positive outcomes in customer experience, profit and team culture.





Adopting innovation at Lightforce

Doblin and the ten types of innovation. Innovating beyond product alone. The Lightforce journey towards disintermediation in both Australia and the USA via the use of technology.

Matt Hill



Chief Executive Officer TicketyView



Matt has experience in management and strategy across multiple industries; eventually establishing his own development and marketing agency, then adding a digital video production business to his interests, and more recently joining the VR/AR agency TicketyView, as their CEO. With the three business ventures running consecutively, Matt is exposed to innovation and application of technology in a vast array of business sectors.





Innovation Challenges

The challenges of traditional mindsets, industry trends and future opportunities; especially in the VR/AR space.



Jane Brabham



CEO and Founder Innovation Union



Jane is an Australian Innovation leader and is the CEO & Founder of Innovation Union, an Australian – helping organisations solve big problems through innovation tools and methods. An ex Adelaide technology consulting firm founder, she's spent the last 6 years leading innovation across large scale entities such as IAG, UNSW, Kimberly Clarke and Qantas along with board advisory positions on two Australian start ups. A background in Technology and Business Consulting she's seen the fast paced shift in roles and expertise corporates are now looking for from digital / technology experience. She's disrupted herself with new job titles, role descriptions, new ways of working, language, outputs and governance models. Proving personal change is constant and uncomfortable but the only way to succeed.



Innovation Sprints - where do I fit?



Innovation Sprint – 12 weeks of rapid innovation
Framework - DVF
Methodologies – JTBD
SD Blueprint
Ideation & outputs



Thank You to our Speakers

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Panel Session





Moderator: Hugh Peterken
President IIBA Australia Chapter





Sponsor - Message

Lesley Gardner - State Manager

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Including our Committee:

Adrian

Kerry

Linda

Mustafa

Nick

Peter

Romildo

Sharon



We'll connect again next year, 2020